

## Warmline

Warmline\* (516) 240-6018

Delivering information to parents in a timely fashion is always a challenge The Warmline provides a way for parents to access information and support at the time they need it.

The Warmline is a free, non-medical telephone service staffed with Early Childhood Professionals available to parents and caregivers from Monday through Thursday from 9:00am to 7:00pm and Fridays from 9:00am - 4:00pm.

If this is a true emergency please call 911 or one of the following Agencies that are available 24 hours a day:

Long Island Crisis Center - 516-679-1111

Mental Health Association of Nassau County - 516-504-HELP (4357 (9am - 9pm)

Nassau County Coalition Against Domestic Violence - 516-542-0404

Response of Suffolk County - 631-751-7500

Call the Warmline for:

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A warm listener

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Friendly support

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Useful suggestions to everyday problems such as: tantrums, biting, sleep concerns, discipline, child care or school issues and more

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Developmental facts about children (birth to 5 years)

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## Resource information

If you would prefer to send your question via e-mail, please feel free to e-mail [warmline@parentingresourcenetwork.org](mailto:warmline@parentingresourcenetwork.org). Your question will be answered within a few days at most.

Intended to be a non-crisis service, the Warmline answers questions about parenting issues and child development. Often, the Warmline provides a listening ear to a parent who already knows what she ought to do but needs to talk it out with someone else. Many referrals are made through the Warmline which is equipped with information about community services that are available. The Warmline is a way for parents to receive information in a non-threatening and anonymous fashion. Warmline staff are trained as supportive listeners and will assist you in identifying the issue, and how to take the next step in resolving the problem. Our Warmline does not offer legal or medical advice, but our staff may be able to provide referrals.

Call (516) 240- 6018 to speak with an Early Childhood Professional.